



# MTI Training Catalog

## MTI Training Basics

Montgomery Technology, Inc. has been offering free maintenance and troubleshooting training since its start in 1987. Due to the ever-increasing popularity in our products and the wide range of diversity that now exists in our products and our customer base, MTI is now offering more robust training and more focused classes.

Instead of offering one class that tries to meet the needs of the end-user, the service technician, and the distributor, we are now offering specific classes for system operators, maintenance and I.T. professionals, service contractors, dealers, and distributors. Not only have we devised a more focused curriculum, but we have also created certifications aimed at giving attendees an edge in the market.

This catalog is provided as a comprehensive list of our class offerings. Please see the list below for more details about our classes. To register for any of these classes, please call 1-800-392-8292 ext. 221 to speak with a customer service representative.

<b>Class</b>	<b>Intended Audience</b>	<b>Length (days)</b>	<b>Recurrence (months)</b>
MTI Certified Operator	Facility Staff	1	3
MTI Certified Firefly* Technician	Facility Maintenance Facility IT Personnel Service Contractors New employees of Distributors *(Firefly stands for the current control line that MTI produces)	2	3
MTI Certified Video Visitation Technician	Facility IT Personnel Service Contractors Distributor Technicians	1	3



# MTI Training Catalog

## MTI Certified System Operator

### Details

The MTI Certified System Operator provides training for those people who plan to or currently work with an MTI control system such as faceplates or touchscreen system. This class covers the operation of the different types of MTI controls. Attendees learn the standard controls involved in both an MTI faceplate panel and an MTI Touchscreen. Attendees will gain the skills necessary to operate a wide range of controls. They will also learn basic troubleshooting techniques aimed at overcoming small obstacles or diagnosing larger issues.

Class Length: 8 hours (1 day)

Class Recurrence: Quarterly

CEU Credits: 1

### Certification

Those wishing to pursue a certification for this course are required to take a 1-hour written test at the end of the class. Attendees do not have to take the test, but those wishing to do so will earn a certificate of completion and gain the following benefits:

1. Listing on MTI's website as an MTI Certified System Operator.
2. Listing in MTI's quarterly news letter (which goes out to our customer base in the U.S. and the Caribbean) as a Certified System Operator.
3. NOTE: This certification is valid for 2 years from the date the attendee passes the test.

### Locations

1. MTI/MTS home office or satellite location.
2. Customer site. NOTE: Training at the customer's site involves a fee including trainer time, travel, and lodging. Training of this type must be coordinated at least 2 months in advance of the expected training date.
3. MTI Distributor location. NOTE: Fees may apply.

### Costs

1. Class Charge: \$0.00
2. Certification test: \$100.00



# MTI Training Catalog

## MTI Certified Legacy Technician

### Details

The MTI Certified Legacy Technician training provides training for maintenance technicians who work on MTI systems sold before June of 2008. This class provides training for maintenance and troubleshooting of MTI PLC-based components. Students will learn in-depth troubleshooting techniques. The class will also cover an introductory level overview of MTI PLC programming and touchscreen design. You can purchase this class online at [www.mti-parts.com](http://www.mti-parts.com). The training package associated with this course includes a DVD and booklet.



# MTI Training Catalog

## MTI Certified Firefly Technician

### Details

The MTI Certified Firefly Technician class covers training for the maintenance and troubleshooting of the current MTI control system, the Firefly system. Students will learn advanced troubleshooting techniques. The class will also cover an introductory overview of PLC programming and touchscreen design.

Class length: 16 hours (2 days)

Class Recurrence: Quarterly

CEU Credits: 2

### Certification

Those wishing to pursue a certification for this course are required to take a 1-hour written test at the end of the class. Attendees do not have to take the test, but those wishing to do so will earn a certificate of completion and gain the following benefits:

1. Listing on MTI's website as an MTI Certified Firefly Technician.
2. Listing on MTI's quarterly news letter.
3. NOTE: This Certification is valid for 2 years from the date of completion.

### Location

1. MTI/MTS home office or satellite location.
2. Customer site. Note: Training at customer site involves a fee including trainer time, travel, and lodging. Training of this type must be coordinated at least 2 months in advance of the expected training date.
3. MTI Distributor location. Note: Fees may apply.

### Costs:

Class charge: \$0.00(Assuming the student already owns a MTI data tester. If not, the student must buy one before attending the class. Note: standard costs apply).

Certification test: \$100.00.



# MTI Training Catalog

## MTI Certified Video Visitation Technician

### Details

MTI Certified Video Visitation Technician training covers maintenance and troubleshooting of the MTI Video Visitation system. The student will learn advanced troubleshooting techniques, as well as an introductory overview of touchscreen design and scheduling software.

Class length: 8 hours (1 day).

Class Recurrence: Quarterly.

CEU Credits: 1

### Certification

Those wishing to pursue a certification for this course are required to take a 1-hour written test at the end of the class. Attendees do not have to take the test, but those wishing to do so will earn a certificate of completion and gain the following benefits:

1. Listing on MTI's website as an MTI Certified Video Visitation Technician.
2. Listing on MTI's quarterly news letter.

NOTE: This certification is valid for 2 years from the date of completion.

### Location

1. MTI/MTS home office or satellite location.
2. Customer site. Note: Training at customer site involves a fee including trainer time, travel, and lodging. Training of this type must be coordinated at least 2 months in advance of the expected training date.
3. MTI Distributor location. Note: Fees may apply.

### Costs

Class charge: \$0.00.

Certification test: \$100.00.