



Bartow County Sheriff's Office

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Clark Millsap, Sheriff

August 17, 2004

Randy DeMent- Division Manager
CCC GROUP, INC.
P.O. Box 200350
San Antonio, TX 78220

RE: RFP 2004-101

*To: Tim Redden
From David*

Dear Sir,

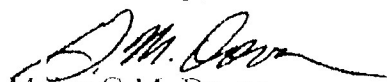
We are pleased to announce that your company has been chosen as the contractor to replace our existing security system. This decision was based on but not limited to the following findings:

1. The proven response time for maintenance on the M.T.I. system.
2. The reliability of the system and the simplicity of the system in that it can be maintained by our own staff which decreases maintenance costs.
3. The ability to get over the counter or inexpensive repair parts.
4. The installation in over 900 facilities nation wide.
5. The least quoted down time during the change over process.
6. Prior experience in changing out a Black Creek system like ours.
7. The 100% backward compatibility of the system.
8. The proven ability to use the existing control cabinets for the upgrade.
9. The seemingly more user-friendly touch screen control functions.
10. The structural durability of the touch screen terminals and their servers.
11. The ease of in house configuration or in house terminal changes.
12. A free 800 technical support line linked directly to the factory.

We look forward to meeting with your representative David Warren in the very near future to lock in a contract and to begin the process of the changeover. Thank you for your cooperation in this process.

Sincerely,

CC: David Warren


Major G.M. Dover
Jail Administrator