

**DEPARTMENT OF
PUBLIC SAFETY AND CORRECTIONS**

KATHLEEN E. BLANCO, GOVERNOR

RICHARD L. STALDER, SECRETARY

August 27, 2004

MEMORANDUM

TO: Whom it May Concern

FROM: Gary Shotwell *GS*
Dixon Correctional Institute

RE: MTI Products/Services

We have various MTI Products within Dixon Correctional Institute that control out maximum security inmate cells. We have two MTI membrane control panels located at Cellblock C and one touch screen system at Cellblock B. We are very pleased with both systems that were installed by R & S Corporation.

I have worked in the maintenance and construction field with the Department of Corrections for over 20 years and the knowledge and professionalism of R & S Corporation, their products, and employees are considered the best in the detention field. The systems are very user friendly with very low maintenance.

I highly recommend R & S Corporation and their MTI product on any future detention jobs that may arise in the future.

Please feel free to call me if you have any further questions at 225-634-6319

Sincerely,
Gary Shotwell
Facility Maintenance Manager 4
Dixon Correctional Institute

GS/as